



Sports Booking Website Development

Background

With the growing popularity of sports and recreational activities, there was a need for an intuitive and efficient online booking platform that could cater to sports enthusiasts. The goal was to develop a seamless platform that allows users to book sports facilities, manage their bookings, and make secure payments with ease.

Key Challenges

Managing multiple sports facilities with different booking rules and slot availabilities. Ensuring real-time slot updates to prevent double bookings. Simplifying the user registration process while maintaining security. Enhancing user experience with comprehensive multilingual support. Ensuring secure online transactions and smooth payment processing. Implementing a cart

system for users to manage multiple bookings efficiently. Delivering an intuitive and visually

appealing user experience.

Our Solution

Developed a user-friendly sports booking website that supports multi-sport bookings, ensuring

flexibility for users. Integrated real-time slot availability updates to avoid conflicts and enhance

user experience. Implemented a secure OTP-based mobile registration system for seamless

onboarding. Designed a multi-language support feature to make the platform accessible to a

global audience. Integrated a robust online payment gateway for secure transactions.

Added an auto-empty cart system to optimize slot management and prevent abandoned

bookings. Provided a detailed booking history section for users to track their past and upcoming

reservations. Enhanced the platform with AI-powered analytics for user behavior tracking and

personalized recommendations.

Tech Stack

Web Framework: Next.js

UI Components: Material-UI (MUI)

CSS Utilities: Tailwind CSS

Database: Firestore

Authentication: Firebase Authentication

Repository Management: GitHub

Hosting: Firebase

File Storage: Firebase Storage

Payment Gateway: Instamojo

AI/ML Tools: TensorFlow.js for user behavior analysis, ChatGPT API for automated customer

support

Value Delivered

Intuitive interface with multilingual support and smooth navigation.

Real-time slot availability updates and a cart system for better user engagement. Also increased

the arena utilization by 100%

Integrated a trusted payment gateway, ensuring safe and seamless payments.

Enhanced security with AI-powered fraud detection and real-time monitoring.

Hosted on Firebase, ensuring fast and reliable performance.

Al-powered analytics provided actionable insights for improving customer engagement and retention.

Streamlined booking and payment processes led to an increase in revenue by 87% and customer satisfaction.